#### Manchester City Council Report for Resolution

Report to: Health Scrutiny Committee – 21 July 2016

**Subject:** Overview Report

**Report of:** Governance and Scrutiny Support Unit

### **Summary**

This report provides the following information:

- Recommendations Monitor
- Key Decisions
- Items for Information
- Work Programme (attached as an appendix)

#### Recommendation

The Committee is invited to discuss the information provided and agree any changes to the work programme that are necessary.

#### **Contact Officers:**

Name: Lee Walker

Position: Scrutiny Support Officer

Telephone: 0161 234 3376

Email: I.walker@manchester.gov.uk

Wards Affected: All

#### **Background document (available for public inspection):**

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to 4 years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

None

### 1. Monitoring Previous Recommendations

This section of the report contains recommendations made by the Committee and responses to them indicating whether the recommendation will be implemented, and if it will be, how this will be done.

Date	Item	Recommendation		Contact Officer
	Consultation	Strategic Director of Adult Social Services	requested and will be reported back to the Committee.	Hazel Summers, Strategic Director Adult Social Services

### 2. Key Decisions

The Council is required to publish details of key decisions that will be taken at least 28 days before the decision is due to be taken. Details of key decisions that are due to be taken are published on a monthly basis in the Register of Key Decisions.

A key decision, as defined in the Council's Constitution is an executive decision, which is likely:

- To result in the Council incurring expenditure which is, or the making of savings which are, significant having regard to the Council's budget for the service or function to which the decision relates, or
- To be significant in terms of its effects on communities living or working in an area comprising two or more wards in the area of the city.

The Council Constitution defines 'significant' as being expenditure or savings (including the loss of income or capital receipts) in excess of £500k, providing that is not more than 10% of the gross operating expenditure for any budget heading in the in the Council's Revenue Budget Book, and subject to other defined exceptions.

An extract of the most recent Register of Key Decisions, published on **11 July 2016** containing details of the decisions under the Committee's remit is included below. This is to keep members informed of what decisions are being taken and, where appropriate, include in the work programme of the Committee.

## Decisions that were taken before the publication of this report are marked \*

Decision title	What is the decision?	Decision maker	Planned date of decision	Documents that will be considered	Contact officer details
Deferred Payments policy Ref: 15/031	Approve a new policy for deferred payments in line with the Care Act including the charging of fees and interest.	The Executive	July 2016 or later	Report to the Executive	Simon Finch Head of Finance – Children, Adults and Public Health 0161 234 5016 s.finch@manchester.gov.uk
The Provision of Personal Care Services within Extra Care Housing - Village 135 Ref 16/01/29B	The appointment of a Provider to deliver Personal Care Services within Extra Care Housing - Village 135	Strategic Director of Adult Social Services	July 2016 or later	Report & Recommendation	Samantha Wilson Procurement Officer samantha.wilson@manchester.gov.uk 0161 234 4368
The Provision of a STI Screening Support Service Ref. 16/02/25 C	The appointment of a Provider to deliver a STI Screening Support Service following a tender exercise.	Strategic Director of Adult Social Services	July 2016 or later	Report & Recommendation	Mike Worsley Senior Procurement Officer mike.worsley@manchester.gov.uk 0161 234 3080

Review of homecare fees	To approve an update to fees for framework providers for implementation 2016/17	Strategic Director, Adult Social Services	July 2016 or later	Report	Hazel Summers Strategic Director, Adult Social Services hazel.summers@manchester.gov.uk 0161 234 3952
					Simon Finch Head of Finance Children and Families s.finch@manchester.gov.uk 0161 234 5016
Review of residential and nursing care fees	To approve an update to fees for providers for implementation 2016/17	Strategic Director, Adult Social Services	July 2016 or later	Report	Hazel Summers Strategic Director, Adult Social Services hazel.summers@manchester.gov.uk 0161 234 3952
16/03/16C					Simon Finch Head of Finance – Children, Adults and Public Health 0161 234 5016 s.finch@manchester.gov.uk
Update on Adult Care Waiver - The Provision of Supported Living and Residential Services for people with Learning Disabilities	Approval to include additional services within an existing contract for Residential care and Supported Living Accommodation for Learning Disabled People with complex needs for the period 1	Strategic Director Adult Social Services	July 2016 or later	Update on Adult Care Waiver agreed from 1 April 2015 to 31 March 2019 Report	Mike Worsley 0161 234 3080 mike.worsley@manchester.gov.uk

Ref:	April 2016 to 31 March		
2016/05/13B	2019.		

#### 3. Item for Information

Subject Care Quality Commission (CQC) Reports

Contact Officers Lee Walker, Scrutiny Support, Tel: 0161 234 3376

Email: I.walker@manchester.gov.uk

Please find below reports provided by the CQC listing those organisations that have been inspected within Manchester since the Health Scrutiny Committee last met on 30 June 2016:

Provider Name	Location	Link to CQC report	Subject	Specialism / Services	CQC Rating
Age Concern Manchester	Age Concern Home Care – South Manchester, Peel Hall Road, Wythenshawe, Manchester M22 5DG	http://www.cqc.org.uk/location/1-125835525	Report published 14 June 2016	Home Care Agencies  Dementia, Learning disabilities, Mental health conditions, Personal care, Physical disabilities, Sensory impairments, Caring for adults under 65 yrs, Caring for adults over 65 yrs	Overall – Requires Improvement  Safe – Requires Improvement Effective - Requires Improvement Caring - Good Responsive - Requires Improvement Well-led – Requires Improvement

Manchester City Council	MLDP North Network Heathfield Resource Centre, Heathfield Street, Newton Heath, Manchester M40 1LF	http://www.cqc.org.uk/location/1-161759613	Report published 21 June 2016	Supported Living  Learning Disabilities  Personal Care	Overall – Inadequate  Safe – Requires Improvement Effective - Inadequate Caring - Requires Improvement Responsive - Requires Improvement Well-led – Inadequate
Mosaic Community Care	Fresh Fields Nursing Home, Southmoor Road, Wyhtnshawe, Manchester M23 9NR	http://www.cqc.org.uk/location/1-1218789080	Report published 14 June 2016	Nursing Home  Accommodation for persons who require nursing or personal care, Dementia, Physical disabilities, Sensory impairments, Treatment of disease, disorder or injury, Caring for adults over 65 yrs	Overall – Inadequate  Safe – Requires Improvement Effective - Inadequate Caring - Requires Improvement Responsive - Inadequate Well-led – Inadequate

1 Care 4 U Ltd	My Care Direct, 394 Palatine Road, Manchester M22 4FZ	http://www.cqc.org.uk/location/1-914649198	Report published 16 June 2016	Dementia, Eating disorders, Learning disabilities, Mental health conditions, Personal care, Physical disabilities, Sensory impairments, Caring for adults under 65 yrs, Caring for adults over 65 yrs	Overall – Requires Improvement  Safe – Good Effective - Requires Improvement Caring - Good Responsive - Requires Improvement Well-led – Requires Improvement
Central Manchester University Hospitals NHS Foundation Trust	Manchester Royal Infirmary Oxford Road, Manchester M13 9WL	http://www.cqc.org.uk/location/RW3MR	Report published 13 June 2016	Community services - Healthcare, Diagnosis/screening, Hospital  Assessment or medical treatment for persons detained under the 1983 Act, Diagnostic and screening procedures, Family planning services, Management of supply of blood and blood derived products, Maternity	Overall – Good  Safe – Good Effective - Good Caring - Good Responsive - Requires Improvement Well-led – Good

West Point Medical Centre	West Point Medical Centre, 167 Slade Lane, Manchester M19 2AF	http://www.cqc.org.uk/location/1-571217183	Report published 13 June 2016	and midwifery services, Nursing care, Services for everyone, Surgical procedures, Termination of pregnancies, Treatment of disease, disorder or injury GP Surgery  Diagnostic and screening procedures, Family planning services, Maternity and midwifery services, Services for everyone, Surgical procedures, Treatment of disease, disorder or injury	Overall – Good Safe – Good Effective - Good Caring - Good Responsive - Good Well-led – Good
Manchester City Council	Manchester Shared Lives, Abraham Moss Centre, Crescent Road, Crumpsall, Manchester	http://www.cqc.org.uk/location/1-1914111903	Report published 23 June 2016	Shared Lives Learning disabilities, Mental health conditions, Personal care, Physical disabilities, Sensory impairments, Caring for adults under 65	Overall – Good  Safe – Requires Improvement Effective - Good

	M8 5UP			yrs, Caring for adults over 65 yrs	Caring - Good Responsive - Good Well-led – Good
The Abbeyfield Society	Downing House, 14 Swinbourne Grove, Withington, M20 4PP	http://www.cqc.org.uk/location/1-137749784	Report published 22 June 2016	Residential Home  Accommodation for persons who require nursing or personal care, Caring for adults over 65 yrs	Overall – Good  Safe – Good Effective – Requires Improvement Caring - Good Responsive - Requires Improvement Well-led – Good
Mr Mohedeen Assrafally & Mrs Bibi Toridah Assrafally	Polefield Nursing Home	http://www.cqc.org.uk/directory/1-2279393745	Report published 2 July 2016	Accommodation for persons who require nursing or personal care, Treatment of disease, disorder or injury, Caring for adults over 65 yrs	Overall – Inadequate  Safe - Inadequate Effective- Requires improvement Caring- Requires improvement Responsive- Requires improvement

					Well-led - Inadequate
Skolak Healthcare Limited	Beechill Nursing Home	http://www.cqc.org.uk/directory/1-121486305	Report published 1 July 2016	Accommodation for persons who require nursing or personal care, Accommodation for persons who require treatment for substance misuse, Diagnostic and screening procedures, Learning disabilities, Mental health conditions, Physical disabilities, Substance misuse problems, Treatment of disease, disorder or injury, Caring for adults under 65 yrs, Caring for adults over 65 yrs	Overall – Requires improvement  Safe - Requires improvement Effective- Requires improvement Caring- Requires improvement Responsive- Requires improvement Well-led - Requires improvement
Anchor Trust	Israel Sieff Court	http://www.cqc.org.uk/directory/1-126240649	Report published 30 June 2016	Accommodation for persons who require nursing or personal care, Dementia, Caring for adults over 65 yrs	Overall – Good Safe - Good Effective- Good Caring- Good Responsive- Good

					Well-led - Good
Bupa Care Homes (CFHCare) Limited	Ringway Mews Nursing Home	http://www.cqc.org.uk/directory/1-127514917	Report published 29 June 2016	Accommodation for persons who require nursing or personal care, Dementia, Diagnostic and screening procedures, Services for everyone, Treatment of disease, disorder or injury, Caring for adults over 65 yrs	Overall – Requires improvement  Safe - Requires improvement Effective- Good Caring- Requires improvement Responsive- Requires improvement Well-led - Requires improvement
University Hospital of South Manchester NHS Foundation Trust	University Hospital of South Manchester NHS Foundation Trust	http://www.cqc.org.uk/directory/RM2	Report published 30 June 2016	Accommodation for persons who require nursing or personal care Assessment or medical treatment for persons detained under the 1983 Act Diagnostic and screening procedures Management of supply of blood and blood derived products	Overall – Requires improvement  Safe - Requires improvement Effective- Good Caring- Good Responsive- Requires improvement Well-led - Requires improvement

				Maternity and midwifery services Nursing care Personal care Surgical procedures Termination of pregnancies Treatment of disease, disorder or injury	
Withington Community Hospital	Withington Community Hospital	http://www.cqc.org.uk/directory/RM201	Report published 30 June 2016	Diagnostic and screening procedures, Services for everyone, Surgical procedures, Treatment of disease, disorder or injury	Overall – Good  Safe - Good Effective- Good Caring- Good Responsive- Good Well-led - Good
Wythenshawe Hospital	Wythenshawe Hospital	http://www.cqc.org.uk/directory/RM202	Report published 30 June 2016	Assessment or medical treatment for persons detained under the 1983 Act, Diagnostic and screening procedures, Management of supply of blood and blood derived products, Maternity and midwifery services, Nursing	Overall – Requires improvement  Safe - Requires improvement Effective- Good Caring- Good Responsive- Requires improvement Well-led - Good

				care, Services for everyone, Surgical procedures, Termination of pregnancies, Treatment of disease, disorder or injury	
Corkland Road Medical Practice	Corkland Road Medical Practice	http://www.cqc.org.uk/directory/1-576305031	Report published 30 June 2016	Diagnostic and screening procedures, Family planning services, Maternity and midwifery services, Services for everyone, Surgical procedures, Treatment of disease, disorder or injury	Overall – Good Safe - Good Effective- Good Caring- Good Responsive- Good Well-led - Good
Didsbury Medical Centre	Didsbury Medical Centre	http://www.cqc.org.uk/directory/1-571125789	Report published 30 June 2016	Diagnostic and screening procedures, Family planning services, Maternity and midwifery services, Services for everyone, Surgical procedures, Treatment of disease, disorder or injury	Overall – Good Safe - Good Effective- Good Caring- Good Responsive- Good Well-led - Good

Dr Rubina Shahmalak & Dr Kulsoom Farah	Dr Rubina Shahmalak & Dr Kulsoom Farah	http://www.cqc.org.uk/directory/1-584676120	Report published 30 June 2016	Diagnostic and screening procedures, Family planning services, Maternity and midwifery services, Services for everyone, Surgical procedures, Treatment of disease, disorder or injury	Overall – Good Safe - Good Effective- Good Caring- Good Responsive- Good Well-led - Good
New Islington Medical Practice	New Islington Medical Practice	http://www.cqc.org.uk/directory/1-544533829	Report published 27 June 2016	Services for everyone	Overall – Requires improvement  Safe - Requires improvement Effective- Requires improvement Caring- Good Responsive- Good Well-led - Requires improvement
Northenden Group Practice	Northenden Group Practice	http://www.cqc.org.uk/directory/1-2214106424	Report published 30 June 2016	Diagnostic and screening procedures, Services for everyone, Transport	Overall – Good Safe - Good Effective- Good

				services, triage and medical advice provided remotely, Treatment of disease, disorder or injury	Caring- Good Responsive- Good Well-led - Good
Wilmslow Road Surgery	Wilmslow Road Surgery	http://www.cqc.org.uk/directory/1-542136268	Report published 27 June 2016	Diagnostic and screening procedures, Family planning services, Services for everyone, Treatment of disease, disorder or injury	Overall – Requires improvement  Safe - Inadequate Effective- Good Caring- Good Responsive- Requires improvement Well-led - Requires improvement
Anchor Trust	Israel Sieff Court	http://www.cqc.org.uk/directory/1-126240649	Report published 5 July 2016	Accommodation for persons who require nursing or personal care, Dementia, Caring for adults over 65 yrs	Overall – Good  Safe - Good Effective- Good Caring- Good Responsive- Good Well-led - Good
Westwood Homecare (North West)	Sedgeborough House	http://www.cqc.org.uk/directory/1-654907849	Report published 5 July	Dementia, Learning disabilities, Mental health conditions,	Overall – Requires improvement

Limited			2016	Personal care, Physical disabilities, Sensory impairments, Caring for adults under 65 yrs, Caring for adults over 65 yrs	Safe - Good Effective- Requires improvement Caring- Good Responsive- Good Well-led - Requires improvement
Bigfoot Independent Hospital	Bigfoot Independent Hospital	http://www.cqc.org.uk/directory/1-121484499	Report published 7 July 2016	Assessment or medical treatment for persons detained under the 1983 Act, Caring for people whose rights are restricted under the Mental Health Act, Diagnostic and screening procedures, Learning disabilities, Mental health conditions, Treatment of disease, disorder or injury, Caring for adults under 65 yrs	Overall – Inadequate  Safe - Inadequate Effective-Inadequate Caring-Requires improvement Responsive-Inadequate Well-led - Inadequate

# Health Scrutiny Committee Work Programme – 21 July 2016

Thursday 21 Ju	ly 2016, 2pm (Report deadline 11 July 2016)			
Item	Purpose	Lead Executive	Lead Officer	Comments
		Member		
Manchester's	The Committee will receive a report that describes progress to	Councillor	John	CMFT - Central
Locality Plan –	date on the design and delivery of the One Team integrated	Andrews	Ashcroft	Manchester
One Team care	care model.		CMFT /	University Hospitals
model			Lorraine	NHS Foundation
			Butcher	Trust
Manchester's	The Committee will receive a report that describes progress to	Councillor	Stephen	CMFT - Central
Locality Plan –	date on the design and delivery of the Single Hospital Service.	Andrews	Gardner,	Manchester
Single Hospital	This report will include an update on the Investment		CMFT /	University Hospitals
Service	submission to GM Transformation Fund of the 15th June		Lorraine	NHS Foundation
	2016.		Butcher	Trust
Health and	The monthly report will include updates from the NHS, the	Councillor	Hazel	
Wellbeing	Strategic Director of Adult Social Care and the Director of	Andrews	Summers/	
Update	Public Health for Manchester.		David	
			Regan /Nick	
			Gomm,	
			NHS	
Overview	The monthly report includes the recommendations monitor,	-	Lee Walker	
Report	relevant key decisions, the Committee's work programme and items for information.			

Thursday 8 September 2016, 2pm (Report deadline 26 August 2016)					
Item	Purpose	Lead	Lead Officer	Comments	
		Executive			
		Member			
Manchester's	The Committee will receive a report that describes progress to	Councillor	lan		

Locality Plan – Single Commissioning Function	date on the design and delivery of the Single Commissioning Service.	Andrews	Williamson, Central Manchester CCG	
Mental Health Services	The Committee will receive a report that provides information on the Transaction process and delivery of Mental Health Services in Manchester. This item will contain information on the funding of Mental Health Services in Manchester.	Councillor Andrews	Hazel Summers	Invitation to the Chief Executive of MMHSCT Invite to Cllr Midgley Mental Health Champion
Health and Wellbeing Update	The monthly report will include updates from the NHS, the Strategic Director of Adult Social Care and the Director of Public Health for Manchester.	Councillor Andrews	Hazel Summers/ David Regan /Nick Gomm, NHS	
Overview Report		-	Lee Walker	

Items To be Scheduled					
Item	Purpose	Executive Member	Strategic Director/ Lead Officer	Comments	
Relocation of Renal Dialysis services	To receive an update via the NHS Health and Wellbeing Update report at an appropriate time on the relocation of renal dialysis services.	Councillor Andrews	Nick Gomm, NHS	See March 2014 HSC/14/23 minutes.	
Impact of financial position on services	To receive a report at an appropriate date to examine the impact on services in Manchester following consideration of the financial position of each NHS hospital Trust in Manchester.	Councillor Andrews	Nick Gomm, NHS	See July 2014 HSC/14/38 minutes.	
NHS Health Checks	To receive an update regarding NHS Health Checks. This update will be provided in the Health and Wellbeing Update at the	Councillor Andrews	David Regan	See July 2014 HSC/14/44	

	appropriate time.			minutes.
Public Mental Health and Wellbeing	To receive an update report on Public Mental Health and Wellbeing following consideration of this item at the Health Scrutiny Committee of November 2014.	Councillor Andrews	Hazel Summers /David Regan/ Janet Mantle	See minutes of November 2014 HSC/14/61 and October 2015. HSC/15/58 Invite Cllr Midgley Mental Health Champion
Non Urgent Patient Transport	To receive a progress report on Non Urgent Patient Transport. This report is to include information regarding - Service performance - Complaints - Patient feedback for the three Manchester Clinical Commissioning Groups - Specific information relating to renal and oncology patients.	Councillor Andrews	Nick Gomm, NHS	Invitation to Arriva and Blackpool CCG. See minutes of HSC/14/69 December 2014
Autism Developments across Children and Adults	To receive an update report on Autism Developments across Children and Adults. This item was considered at the Health Scrutiny Committee January 2015 Meeting.	Councillor Andrews	Hazel Summers	See minutes of January 2015 HSC/15/03 Invitation to be sent to the Chair of Children and Young People Scrutiny Committee
Improving Diabetes Care	To receive an update report on Improving Diabetes Care. This item was considered at the January 2015 Meeting of Health Scrutiny Committee.	Councillor Andrews	Nick Gomm, NHS	See minutes of January 2015 HSC/15/03
Staffing levels at the three Manchester Trusts	To receive a report on the staffing levels at the three Manchester Trusts. This report will also provide information on the cost of agency staff at each Trust.	Councillor Andrews	Nick Gomm, NHS	See minutes of HSC/15/27 minutes. Health and Wellbeing

The plate is a	To we said to the superior of	0	Niels Consus	Update & May 2017 HSC/16/23
Healthier Together	To receive an progress report on the Healthier Together Programme. This item was previously considered by the Committee at the meeting held 25 September 2014 and July 2015.	Councillor Andrews	Nick Gomm, NHS	See minutes of Sept 2014 HSC/14/47 and July 2015 HSC/15/44
Dentistry and Oral Health	To receive a report which provides information on the current provision of NHS Dental Services across the city.  The report will also include information on  - Children's oral health  - An overview of current demand and access levels to local NHS Dental services in the city.	Councillor Andrews	Nick Gomm, NHS / NHS England	Invite to the Chair of Children and Young People Scrutiny Committee
North Manchester General Hospital	To receive an update report that provides details regarding the future delivery of services at North Manchester General Hospital The report will also include information on - The estate at North Manchester General Hospital Maternity Services - Surgical Services	Councillor Andrews	Nick Gomm, NHS	See minutes of November 2015 HSC/15/69. Invite to all North Manchester Councillors.
Carers Strategy	To receive a report that describes the refreshed Carers Strategy. This item was requested following consideration of the Carers Redesign report at the November 2015 meeting	Councillor Andrews	Hazel Summers	See minutes of November 2015 HSC/15/68
Alcohol and Drug Services in Manchester	To receive a progress report which describes the implementing the new integrated Alcohol and Drug Services in Manchester from April 2016.	Councillor Andrews	David Regan	See minutes of January 2016 HSC/16/08
Primary Care Access	To receive an update report on the Primary Care Access programme. This report shall include information on –  - Data on the number of GP practices that comprise of two or less doctors  - Data on the number of GP practiced that operate a half day closure or close during the lunch time period.  - Information on those GP practices who had not signed up	Councillor Andrews	Nick Gomm, NHS	See minutes of February 2016 HSC/16/15

	to the Manchester Access project.  - Evidence and examples of good practice adopted by GP practices to improve access to Primary Care, such as online appointment booking.			
Vaccination coverage in Manchester	To receive a report from the Director of Public Health that describes the vaccination coverage for tuberculosis (TB), Measles, Mumps and Rubella (MMR), BCG and Meningitis in Manchester.	Councillor Andrews	David Regan	See minutes of February 2016 HSC/16/17 Invite to the Chair of Children and Young People Scrutiny Committee
Manchester's Urgent Care System	To receive and update report on Manchester's Urgent Care System. The update report shall include detailed figures for each A&E site and detail the number of patients who re-present at A&E departments.	Councillor Andrews	Nick Gomm, NHS	See minutes of February 2016 HSC/16/13
Final Report and Recommendati ons of the Learning Disability Services Task and Finish Group - Update	To receive a report on the implementation of the recommendations of the Learning Disability Services Task and Finish Group.	Councillor Andrews	Hazel Summers / Yvonne Nolan	See minutes of February 2016 HSC/16/16
Adaptations and Equipment	To receive an update report on the Adaptations and Equipment service. This report will provide information on the numbers of people accessing this service at a ward level. It will also provide information on the timescales involved for Adaptations and Equipment to be installed.	Councillor Andrews	Hazel Summers / Karen Crier	See minutes of June 2016 HSC /16/31